Home delivery services

Language

Medication labels available in English, Spanish and Braille

Large font labels printed with literature pack is available to patients upon request

Language line solutions support over 240 languages and TTY for hearing impaired

Payment options

Easy payment plan splits medication cost into three equal payments

Payment methods:
- Check by phone or mail
- ACH
- Credit/debit card

Shipping

Flexibility to receive medication[3]
- Direct to home address
- PO Box[1]
- UPS or FedEx pick-up locations[2]

Eco-friendly cold-chain shipping packaging meets temperature requirements for each therapy

Available for all postal codes in the United States and three U.S. territories

Additional benefits

24/7 pharmacist access

Automatic refill program helps patients keep medication on hand

State-of-the-art automated pharmacy operations provides 99.998% dispensing accuracy

Household and caregiver access to help manage patient benefits and medications

1. Certain temperature-controlled medications will not be shipped to PO Box.
2. Controlled substances can be shipped to PO Box only if there is a physical address on file
3. Medications can be sent to alternative locations where state and federal laws allow.

Optum

© 2025 Optum. All rights reserved.