

State Health Benefits Program

4 Ways Members Can Move Maintenance Prescriptions to Home Delivery

Members can move eligible maintenance prescriptions to OptumRx Home Delivery in several ways:

- 1. Use OptumRx.com.** Sign in to an OptumRx.com account, select eligible retail prescriptions that are available for Home Delivery, and request a transfer.
- 2. Use the OptumRx mobile app.** Sign in through the OptumRx app, choose eligible retail prescriptions that qualify for Home Delivery, and request that the transfer process begin.
- 3. Call Member Services.** Contact the dedicated member services team at 1-844-368-8740 for help transferring eligible retail prescriptions to Home Delivery.

4. Ask the prescriber to send new 90-day electronic prescriptions to OptumRx. (Recommended)

- A new prescription provides a refreshed expiration date.
- Additional refills may be available.
- This helps avoid transferring a prescription that is near expiration, has no refills remaining, or does not have enough quantity left to fill through Home Delivery.