

Optum Rx[®] Pharmacy Directory, Formulary, Evidence of Coverage 2026

Optum Rx Member Services

For questions about this document, please contact Member Services.



optumrx.com



Toll-free **1-855-577-6517**, TTY 711
24 hours a day, 7 days a week

If you would like a Pharmacy Directory, Formulary, or Evidence of Coverage mailed to you, please call Optum Rx.

Optum Rx[®]

About our pharmacy network

We call the pharmacies on this list our “network pharmacies” because we have made agreements with them to provide prescription drugs to plan members. In most cases, your prescriptions are covered under this plan only if they are filled at a network pharmacy or through our home delivery pharmacy service. You are not required to keep going to the same pharmacy to fill your prescription. You can switch to any other network pharmacy at any time. We will cover prescriptions at non-network pharmacies under certain conditions.

To locate a network pharmacy near you, visit our website at **welcome.optumrx.com/mpser/pharmacy-locator**.

About our formulary / covered drug list

A formulary is a list of covered drugs selected by your plan with the help of Optum Rx and a team of healthcare providers. It includes drugs believed to be a necessary part of a quality treatment program.

This plan will generally cover the drugs listed in our formulary as long as the following criteria are met:

- The drug is medically necessary.
- The prescription is filled at a network pharmacy.
- All other plan rules are followed.

If we make negative coverage changes to our formulary (i.e. add prior authorization, quantity limit, and/or step therapy restrictions on a drug, or move a drug to a higher tier), or if we remove a brand name or generic drug from the formulary, we must notify impacted members at least 30 days before any changes become effective. If the member requests a refill of the drug, and there was a negative coverage change, we must provide the member with a 60-day supply of the drug when they fill their prescription, along with the notice of formulary change. If we remove a drug, we must provide the member a 30-day supply.

There are 3 ways to get updated information about covered drugs for your plan:

- Visit our website at **welcome.optumrx.com/mpser/prescription-drug-list**.
- Download a copy of the formulary at **welcome.optumrx.com/mpser/forms**.
- Call Optum Rx at the number located on your member ID card to have a copy mailed to you.

About our Evidence of Coverage

The Evidence of Coverage document is part of our contract with you. It explains how to use your Medicare prescription drug coverage through our plan, your rights and responsibilities, what is covered, and what you pay as a member of the plan.

Medicare allows us to make changes to the plans we offer. We must provide information to our members each calendar year about changes made to our plans.

There are 2 ways to get an updated Evidence of Coverage document for your plan:

- Visit **welcome.optumrx.com/mpser/forms** to download a copy of the Evidence of Coverage.
- Call Optum Rx at the number listed on your member ID card to have a copy mailed to you.