

# Sharewell Medicare Retirees – Coordination of Benefits (COB)



## How to electronically coordinate benefits between your Medicare Part D plan and Sharewell

- Locate an in-network pharmacy and check drug coverage on **optumrx.com** or by calling Optum Rx customer service at 1-800-573-3583
- Your medication must be on the Optum formulary and meet all plan requirements to be approved under your Sharewell plan
- Present your Medicare Part D insurance card AND your BlueShield of CA medical at the pharmacy.
- Inform the pharmacy staff that your Medicare Part D plan is primary.
- Your pharmacy will handle billing between both plans
- If approved, the amount you paid out-of-pocket will be applied towards your Sharewell deductible and out-of-pocket maximum
- Ask your pharmacy to confirm that they billed BOTH insurance plans

Optum Rx®



## What If my pharmacy is unable to coordinate benefits electronically?

- Have the pharmacy submit the claim to your primary Medicare Part D plan
- Save your pharmacy receipt
- Submit a manual coordination of benefits claim along with a copy of your receipt to Optum Rx
- Download the claim form at **optumrx.com** > *Information Center*. Under *Commercial, preferred provider organization (PPO) and union claim form*, select *Claim Form Commercial, PPO and Union*.
- You may also request a claim form by calling Optum Rx customer service at 1-800-573-3583, 24 hours a day, 7 days a week

### Helpful Tip!

- If the medication you are prescribed requires prior authorization, ensure that the approval is in place before filling your prescription. Prior authorizations are valid from the date of approval and will not be backdated.
- Prior authorizations approved under your Medicare Part D plan do not carry over to your Sharewell plan. A separate prior authorization under Sharewell will be required.