Optum

Reliable medication delivery you can trust



Your State Prescription Drug plan is committed to making it easier to get your medications. With Optum® Home Delivery Pharmacy, you can get a 3-month supply of your long-term medication mailed to you.

Want more reasons?

Skip the trips

Enjoy fast, safe and reliable delivery right to you.

Save money

You may pay less than at in-store pharmacies.

Stay on track

Get more and fill only 4 times a year. You can even sign up for automatic refills.

Support when you need it

Use the website and app any time to track orders, request refills, price medication and more. Pharmacists and customer support team are available 24/7.

Ready for home delivery?

Here are the ways to sign up:

- optumrx.com or with the Optum Rx app.
- Or ask your doctor to send an electronic prescription to Optum Home Delivery.
- Or call the number on your member ID card.

Out-of-pocket costs copay comparison	Retail 34-day	Mail-order 90-day
Generic	$10	$20
Preferred brand-name	$30	$60
Non-preferred brand-name	$60	$120

NOTE:
A dispense as written (DAW) penalty applies to the cost of your medication if you or your physician request the brand name when a generic alternative is available. The DAW penalty is the cost of the copay plus the difference in costs between the brand name and the generic alternative medication.

Deductible
Members under the State HDHP plan will have to meet either an individual or family deductible for above copays to apply. The individual deductible only applies to employee-only coverage. The cost of medications covered on the State HDHP will apply towards the deductible accumulation until it is met. After the deductible is met, the applicable flat dollar tier copay will apply. The deductible does not apply to certain preventive medications.

Annual out-of-pocket maximum
The annual out-of-pocket maximum (OOPM) is the total amount you can be required to pay for in-network covered services during a plan year. In-network deductibles, fixed-dollar copays, prescription drug copays, and coinsurance all count toward the annual OOPM. Once this maximum amount is reached, you will not pay any additional coinsurance, deductibles, or copays for covered in-network services for the rest of the plan year.

State Health Plan PPO in-network: $2,000 individual / $4,000 family

State HDHP in-network: $4,000 individual / $8,000 family

Frequently Asked Questions

Is the Optum Home Delivery Pharmacy in my plan's network?

Yes, it's part of your plan's pharmacy network.

Once I've enrolled in home delivery, how long will it take to get my medication?

Medication should arrive within 5 business days after your complete order is received.

Do I need to set up a home delivery account?

Yes. Before your first order can be shipped, you need to set up your account and provide your payment method (credit card, debit card or bank account). Using your account, you can go online or use the app any time to place and track orders, check prices, and more.

What is a long-term medication?

Long-term medications are those you take on a regular basis. These may be taken for ongoing conditions like high blood pressure, cholesterol and Behavioral Health.

Can I use home delivery for any medication?

Use home delivery for eligible long-term medications. See which of your prescriptions can be filled through home delivery by going online or using the app.

Can I set up medication reminders?

Yes. Go online or use the app to check your profile and turn on email and phone notifications and reminders.

How does the automatic refill program work?

Go online or use the app to see and enroll all eligible medications. Then, refills will be sent when it's time. You'll be notified before shipping, and the approved payment method on file will be used. It's that easy.

Need help understanding common health care terms? Visit **justplainclear.com**.

Sign up for home delivery today

Log in to **optumrx.com** or use the Optum Rx app

Scan code.
Sign in.
Sign up.

Optum

All Optum trademarks and logos are owned by Optum, Inc., in the U.S. and other jurisdictions. All other trademarks are the property of their respective owners.

© 2026 Optum, Inc. All rights reserved. WF23274897 9/26