

Optum Home Delivery choice: Alternative pick-up sites

People

Reliability

Quality

Ensuring secure delivery options

Medications can be picked up from **alternate locations**¹— for **safety, security, and peace of mind**



Flexible

Over 40,000 pick-up sites via [UPS](#) or [FedEx](#).²
Search courier's site to find the most convenient location

>90%

of US population lives
within 5 miles of UPS or
FedEx pick up location



Easy

Simply call Optum customer service at **1-844-368-8740** and request to have the order shipped to an alternative pick-up site

Example locations

The UPS Store®	FedEx Office
Advanced Auto Parts	FedEx at Walmart
Michaels	Dollar General
Select Nationwide Retailers	Grocery and other retailers



Convenient

Pick up medication package from the designated site, with no additional charge for this service

¹. Medications can be sent to alternative locations where state and federal laws allow.
². Consumer's choice of using FedEx HAL (Hold at Location), or UPS Access Point™ locker