



Get your member ID card, when you need it – your way



Have you misplaced your member ID card? Didn't get one in the mail? No problem. Just access a copy online or with the app.

First, set up an account at optumrx.com and create a HealthSafe ID, if you haven't already

Verify your identity with some personal information. You can use your member ID number or your social security number.

After you register, access your member ID card

View, download, print, save, or share your member ID card. Or add it to your digital wallet. You can also order new cards by mail.



Use the optumrx.com website

- Sign in to your Optum Rx account. Find your member ID card under **My account > Account details**.



Or use the Optum app

- Use the same login and password that you use for the website. Then, tap on your profile at the top left corner of the dashboard.
- Next, tap the **Member ID Card** menu.



Still have questions?

[We're here to help.](#)

TennCare: 1-888-816-1680 TTY 711

CoverKids: 1-844-568-2179 TTY 711

CoverRx: 1-800-424-5815 TTY 711