

## NEMT Rides for Pharmacy Visits

TennCare's Non-Emergency Medical Transportation (NEMT) program provides free rides to the pharmacy when a member needs to pick up their prescriptions and cannot get there on their own. Members should request a ride **at least two (2) business days** before they need it, unless the trip is urgent.

CoverKids members are not eligible for this benefit.

### How to Schedule

Members can schedule a ride online or by calling the phone number listed below for their health plan:

#### Online Portals:

- **BlueCare:** <https://member.verida.com/>
- **TennCare Select:** <https://member.verida.com/>
- **United HealthCare:** <https://portal.tenn carriers.com/>
- **Wellpoint:** <https://portal.tenn carriers.com/> **Or call:**
  
- **BlueCare:** 1-855-735-4660
- **TennCare Select:** 1-866-473-7565
- **UnitedHealthcare:** 1-866-405-0238
- **Wellpoint:** 1-866-680-0633

#### Information the member will need to provide:

- Full name, date of birth, and phone number
- TennCare ID (or Social Security number)
- Address where they will be picked up for their ride
- Date and time they need to go to the pharmacy
- Pharmacy's name, address, and phone number
- Any special needs or mobility aids they have (like cane, walker, or wheelchair) •
- Any riders who will be traveling with them (like a child or escort)

#### To Learn More:

- [TennCare NEMT Benefit Overview for Members](#)
- [TennCare NEMT Provider Resources](#)

